



WEST COAST SUITES

Conferences & Accommodation at UBC - 5959 Student Union Blvd, Vancouver BC V6T 2C9

Tel (604) 822 1000 Fax (604) 822 1001 Web www.ubconferences.com

CHECK-IN: Check-in is any time after **3:00 PM**. Guests of the West Coast Suites should check-in at the Walter Gage Residence Front Desk, located at 5959 Student Union Boulevard, which is open 24 hours a day. To locate the Residence, look for three 17-storey apartment towers. The main entrance is between the towers on the South side of the building.

CHECK-OUT: Check-out is **11:00 AM**. If you require luggage storage after this time, please inquire at the Front Desk. Please note: no overnight storage is available.

DESCRIPTION: All rooms are designated non-smoking. Pets are not permitted. Daily housekeeping service, bed linens and towels are provided. Each suite features:

- Fully-equipped kitchen
- Flat panel LCD TV
- In-room safe
- Microwave
- Hairdryer
- Dining table and chairs
- Coffee Maker with Starbucks® Coffee
- Designer throw blanket
- Iron and ironing board
- Sony clock radio and CD player
- Telephone with voicemail
- Gilchrist & Soames® bath amenities

CAMPUS SERVICES: Vending machines are located on the second floor of the building, and in the lobby of Walter Gage Residence. There are various food outlets, and other amenities on-campus. Please contact our Reservations Office for more information at (604) 822 1000.

GUEST MESSAGES: All suites are equipped with telephones that have voicemail capability. Messages for guests staying in suites may be left on their voicemail by calling (604) 822 1000, then by pressing "3" after the prompt. For guests in single rooms that are not equipped with telephones, courtesy phones are available at the front desk.

INTERNET ACCESS: Each guest suite is equipped with complimentary wireless Internet through the **ubcvisitor** wireless network, which is also available for use in the Commonsblock and around Campus.

LAUNDRY: Laundry machines are located in the building. The machines are operated by laundry cards which can be obtained at the Front Desk for a \$5.00 deposit. Credit can be added to the card in \$5.00 increments using a machine in the Walter Gage lobby. Each load will cost \$1.25 to wash and \$1.25 to dry. **Balances remaining on laundry cards cannot be refunded.** If possible, group members may wish to share cards to minimize the amount of the balances left on cards.

PARKING: Parking is available for a daily rate of \$10.00 + taxes, subject to change, in the parking lot surrounding the West Coast Suites. Bus parking is available a short walk from the Residence; please let your Sales Representative know in advance if required.

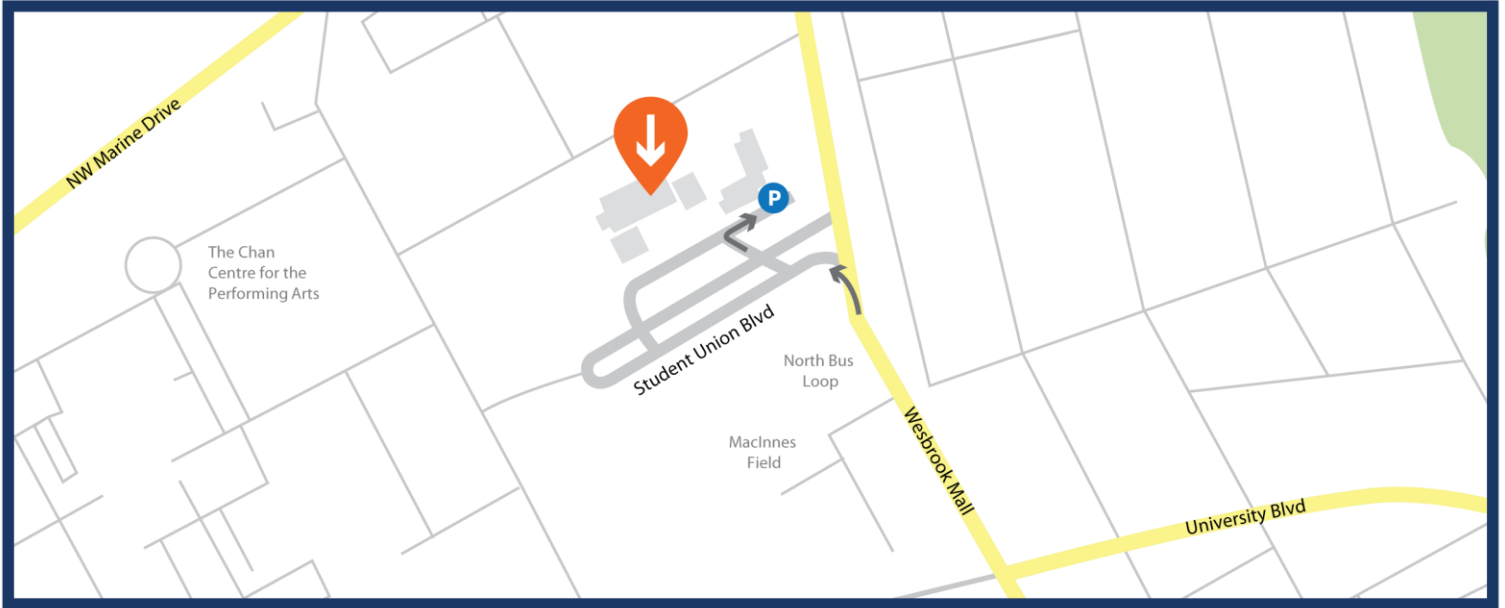
PRIVACY POLICY: For the safety and security of all our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so; please follow the address format below:

Guest's full name, Group's name
c/o Conferences and Accommodation at UBC
5959 Student Union Blvd
Vancouver BC V6T 2C9
Canada

Please observe the following guidelines when shipping items from outside Canada:

1. You are fully responsible for ensuring that the shipment clears Canada Customs. This includes payment of all duties, taxes, and shipping charges.
2. You must clearly indicate the name of the customs broker and contacts clearing the shipment for you.
3. You must list yourself as the consignee. Although you may indicate an on-campus delivery address, you must not include the University's name on the shipment.



DRIVING from the Vancouver International Airport: Head south on Grant McConachie Way and drive over the Arthur Lang Bridge. Take the Granville Street – City Centre exit. Turn left on 41st Avenue. Follow 41st Avenue for approximately 4 km (2.5 miles). 41st Avenue becomes SW Marine Drive, which loops around the UBC Campus and turns into NW Marine Drive, then Chancellor Boulevard. Turn right (south) off Chancellor Boulevard onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

TAXI SERVICE from the Airport: is available from the arrivals level of the Vancouver International Airport. There is a zone fare of \$35 from the airport to UBC and the drive will take about 30 minutes.

DRIVING from Seattle: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at the Oak Street Bridge, 6 km north of the Massey Tunnel. At the north end of the bridge, take the second exit on the right: Marine Drive West. Loop under the bridge, and head west, staying in the right-hand lane. Beside the overpass, bear to the right to merge with Granville Street. Turn left on 41st Avenue. Follow 41st Avenue for approximately 4 km (2.5 miles). 41st Avenue becomes SW Marine Drive, which loops around the UBC Campus and turns into NW Marine Drive, then Chancellor Boulevard. Turn right (south) off Chancellor Boulevard onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

DRIVING from Downtown: Turn right (west) onto 4th Avenue from either Granville or Burrard Street. Follow 4th Avenue westbound for approximately 5 km (3 miles), it will turn into Chancellor Boulevard. Turn left (south) off Chancellor onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

PUBLIC TRANSIT from Downtown: Take the Canada Line to Waterfront Station downtown and catch the #44 or take the Canada Line to Olympic Village and catch #84 to UBC. Off peak hours take the #4 or #14 bus from Howe Street downtown, which both stop at the UBC trolley bus loop, located next to the War Memorial gym, approximately a 3-minute walk from the Gage Towers.

PUBLIC TRANSIT from the Airport: There is no direct bus service from the Airport. Take the Canada Line in the direction of Waterfront Station to 41st Station. Walk to the northwest corner of Cambie Street and West 41st Avenue and take any bus labeled 'UBC' (the #43 or #41), to UBC. You may also get off the Canada Line at the Broadway-City Hall Station, walk to the northeast corner of the intersection (Broadway and Commercial) and take the #99 bus to UBC. These buses will stop at the UBC bus loop, across the street from the Gage Residence & West Coast Suites.

For transportation info and options, visit Translink at <http://tripplanning.translink.ca/> or Google Maps at <http://maps.google.ca/>