



TOTEM PARK RESIDENCE

Conferences & Accommodation at UBC – 2525 West Mall, Vancouver BC V6T 1W9

Tel (604) 822 3304 Fax (604) 822 2833 Web www.ubcconferences.com

CHECK IN: Check-in is any time after **3:00 PM**. The Totem Park Residence Front Desk is located at 2525 West Mall and is open 24 hours a day, seven days a week.

CHECK OUT: Check-out is by **11:00 AM**. Any keys not returned will result in a \$92.00 + taxes charge per key. If you require luggage storage, please inform the front desk agent. Please note: no overnight luggage storage is available.

DESCRIPTION: All rooms are designated non-smoking. Pets are not permitted at the residence. Totem Park Residence is equipped with elevators but rooms are not suitable for guests in wheelchairs. This dormitory-style residence accommodates approximately 32 guests per floor, in a mixture of single and twin rooms. Totem Park Residence is a shared-washroom facility. A common washroom is located on each floor (male washrooms on odd numbered floors, female washrooms on even numbered floors).

Housekeeping service includes: bed linens folded on bed upon arrival. **Please bring towels and soap.** Towels are available for purchase at the Front Desk for a nominal fee. Kitchen facilities are not available. Floor lounges are located on every floor and offer a fridge, microwave, sink and TV.

CAMPUS SERVICES: Vending machines are located in the lobby of Totem Park Residence. There are various food outlets, and other amenities on-campus. Please contact our Reservations Office for more information at (604) 822 1000.

GUEST MESSAGES: Guest rooms are not equipped with telephones; however, a courtesy phone is available at the Front Desk. Messages for guests may be left at the Front Desk by calling (604) 822-3304. These messages are stored at the Front Desk and a message tag is placed on the message board beside the Front Desk to alert the guest that they have received a message. It is the responsibility of the guest to check the message board regularly.

INTERNET ACCESS: Each guest bedroom is equipped with high speed internet access via Ethernet, which can be activated for a \$10.00 + taxes one-time fee. Guests may either bring their own LAN/Ethernet cable or purchase one from the front desk for \$10.00 + taxes (limited available).

We do not recommend the use of wireless router as some low quality wireless routers have been known to interfere with the ResNet system. We recommend the use of USB Ethernet adapter for secured connections. Please contact [UBC IT Services](#) for more information.

Wireless Internet is not available in the guest rooms. The free **ubcvisitor** wireless network is available for use in the Commonsblock and around Campus.

LAUNDRY: Laundry machines are located in each building. The machines are operated by laundry cards which can be obtained at the Front Desk for a \$5.00 deposit. Credit can be added to the card in \$5.00 increments using a machine in the lobby. Each load will cost \$1.25 to wash and \$1.25 to dry. **Balances remaining on laundry cards cannot be refunded.** If possible, group members may wish to share cards to minimize the amount of the balances left on cards.

PARKING: Parking is available on-site for a daily rate of \$10.00 + taxes, subject to change. Overflow/bus parking is also available. If bus parking is required, please inform your Sales Representative prior to arrival.

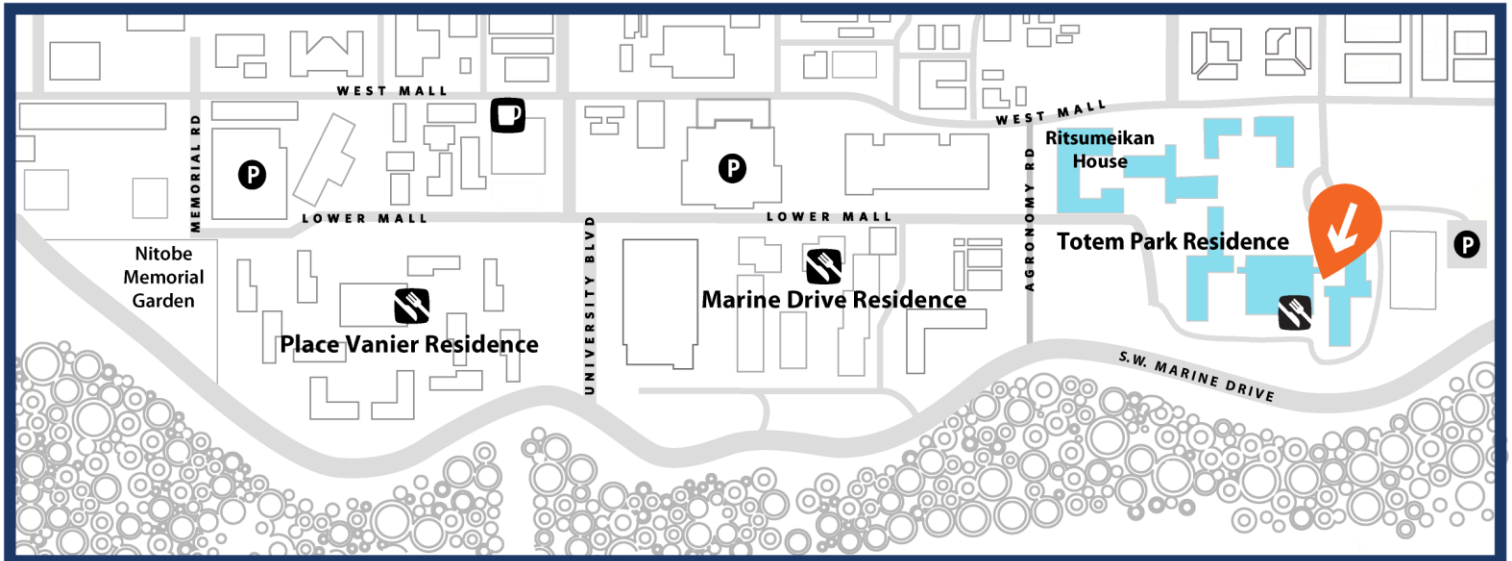
PRIVACY POLICY: For the safety and security of our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so; please follow the address format below:

Guest's full name, Group's name
c/o Conferences and Accommodation at UBC
2525 West Mall
Vancouver BC V6T 1W9
Canada

Please observe the following guidelines when shipping items from outside Canada:

1. You are fully responsible for ensuring that the shipment clears Canada Customs. This includes payment of all duties, taxes, and shipping charges.
2. You must clearly indicate the name of the customs broker and contacts clearing the shipment for you.
3. You must list yourself as the consignee. Although you may indicate an on-campus delivery address, you must not include the University's name on the shipment.



DRIVING from Vancouver International Airport: Head south on Grant McConachie Way and drive over the Arthur Lang Bridge. Take the Granville Street – City Centre exit. Turn left on 41st Avenue. Follow 41st Avenue for approximately 4 km (2.5 miles). 41st Avenue becomes SW Marine Drive. Turn right at Agronomy Road, right onto West Mall, and right onto Thunderbird Boulevard which leads to the Totem Park Commonsblock.

TAXI SERVICE from the Airport: is available from the arrivals level of the Vancouver International Airport. There is a zone fare of \$35 from the airport to UBC and the drive will take about 30 minutes depending on traffic levels and the time of day.

DRIVING from Seattle: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at The Oak Street Bridge. The Oak Street Bridge is 6 km north of the Massey Tunnel; the airport is on your left. At the north end of the bridge, take the second exit: Marine Drive West. You curve under the bridge and start heading west, where you see an overpass. Bear to the right here and go up to merge with Granville Street. Stay on Granville as it turns to the north. Turn left on 41st Avenue. Follow 41st Avenue for approximately 4 km (2.5 miles). 41st Avenue becomes SW Marine Drive. From S.W Marine Drive: Turn right at Agronomy Rd., right onto West Mall, and right onto Thunderbird Blvd. The Totem Park Commonsblock is one block ahead.

DRIVING from Downtown: Drive south on either Granville or Burrard Street. Turn right (west) on 16th Ave. From 16th turn right onto Wesbrook Mall and left onto Thunderbird Blvd. Follow Thunderbird Blvd. until you reach Totem Park (the bottom of the hill at the intersection with West Mall.)

PUBLIC TRANSIT from Downtown: Take the Canada Line to Waterfront Station downtown and catch Bus #44 or take the Canada Line to Olympic Village and catch Bus #84 to UBC. Off peak hours take the #4 or #14 bus from Howe Street downtown, which both stop at the UBC trolley bus loop, located next to the War Memorial Gym, approximately a 15-minute walk from the Totem Park Residences. Walk west on University Blvd. Turn right on West Mall. Walk about 5 minutes and turn right on Thunderbird Blvd, the Totem Park Commonsblock is one block ahead.

PUBLIC TRANSIT from the Airport: There is no direct bus service from the Airport. Take the Canada Line in the direction of Waterfront Station to 41st Station. Walk to the northwest corner of Cambie St. & 41st Avenue and take any bus labeled 'UBC' (Bus #43 or #41), to UBC. Get off at Wesbrook and Thunderbird Blvd. Walk east on Thunderbird Blvd. for 5 minutes, you will walk directly to the Totem Park Commonsblock.

For transportation info and options, visit Translink at <http://tripplanning.translink.ca/> or Google Maps at <http://maps.google.ca/>